
UNIVERSITY CONTRACT AWARD – MULTIPLE PROVIDERS

DATE ISSUED: August 10, 2017

COMMODITY: **Professional Services for the Deaf and Hard of Hearing**

CONTRACT#: UC-18-KA050417-8

FOR: University of Connecticut, the UConn Health Center and CCPG (as noted below)

Payment Terms: See below

TERMS OF CONTRACT:

- A. The University of Connecticut or using agency will issue either an individual purchase order or a blanket purchase order for services.
- B. The term of this contract shall be from August 10, 2017 to August 9, 2020 with options to renew for two (2) additional one (1) year terms.

1 st Extension	8/10/2020 to 8/9/2021
2 nd Extension	8/10/2021 to 8/9/2022

Purchasing Agent:

Kristin Allen

(860) 486-0970

Email: kristin.allen@uconn.edu

Multiple Award to 22 providers

Vendor and Fee Information:

1) **Access Communications, LLC (extended to CCPG)**

40 Bay Street

Guilford, CT 06437

Contact: Pattie Faulkner

Phone: (203) 410-2389 or (203) 410-2541

Email: accessco1@yahoo.com

Payment Terms: Net 30

Provides: Communication Access Realtime Translation (CART) Services

Description of service and all included costs:

- \$150.00 per hour class time for Actual in-class writing time

- \$150.00 per day preparation fee
- \$30.00 per hour of on-campus non-class time
- \$30.00 per hour of class time
- \$150.00 per day fee for “no-show”
- Hourly fee billed in ½ hour increments after 1st hour \$150.00
- Hourly service for more than 1 student per class \$75.00 per hour of class time
- Rough Edit transcript service more than 1 student per class \$15.00 per hour of class time

Less than 24-hour cancellation notification \$150.00

2) **A La CARTE Connection, LLC (Extended to CCPG)**

11200 SW 8th Street
 Miami, FL 33199
 Phone: (305) 348-3532
 Email: gmalvare@fiu.edu

Provides: A La CARTE Connection, LLC provide remote CART services to students for their semester long classes.

Description of services and all included costs:

Payment Terms

Description of service and all included costs	Price
Remote CART-using Streamtext	\$81/hour
Remote CART-using Streamtext Adobe Pod	\$90/hour

All Additional Services/Costs:

Captioning of multimedia	\$3.50/video minute
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Value-Added Offerings

A La CARTE Connection LLC tests with the consumers directly to free up disability resources. A La CARTE Connection LLC encourage sending a letter to the professor detailing what remote CART is and how it works and answer any questions related to the services that are being provided so professors have a better understanding. A La CARTE Connection LLC gives free webinars to clients detailing items such as compliance, new laws, and things that are of great value to disability resource centers. Also provided are multimedia captioning and transcribing services, offering prompt turnaround and accuracy.

3) **Caity Snyder, NIC (Extended to CCPG)**

139 N Main Street
 West Hartford, CT 06107
 Phone: (860) 899-1209
 Email: caity.snyder@gmail.com
 Payment Term: Net 30

Provides: Sign Language Interpreting services

Description of service and all included costs:

Hourly rate of \$63.00 per hour with a two-hour minimum.

Travel time is a portal-to portal calculation unless otherwise arranged

Parking reimbursement is billed.

Any incidentals incurred for an assignment will be billed for reimbursement.

Cancellation will be billed for a severance period the equivalent of two weeks of course meeting time. Prep time will not be billed during these two weeks.

Ongoing assignments will be billed for the class session as originally contracted.

4) Communication Consulting Group (Birnbaum Interpreting Services) (extended to CCPG)

18041 Wilkes Drive

Prairieville, LA 70769

Contact: Connie Anderson

Phone: (225) 663-1786 Ext. 130

Fax: (225) 570-1342

Email: connie@yourccgroup.com

Payment Terms: Net 30

Provides: Educational VRI (EdVRI), captioning, notetaking and Signstream services

Description of service and all included costs:

- Video Remote Interpreting (EdVRI) \$2.00/minute
- C-Print/Type-Well \$85.00/hour
- Remote Notetaking \$40.00/hour
- Signstream with notetaking \$95.00/hour
- Signstream with captioning \$125.00/hour
- Remote CART Service \$100.00/hour

5) Classroom Captioning (extended to CCPG)

18635 Arrowwood Drive

Monument, CO 80132

Contact: Melissa Lauser

Phone: (314) 666-9875

Email: melissal@classroomcaptioning.com

Payment Terms: Net 30

Provides: Communication Access Realtime Translation (CART) Services

Description of service and all included costs:

- Classroom Remote CART Services \$65.00 per hour
- Premier Remote CART Services
(appropriate for graduate-level courses and
non-classroom use) \$105.00 per hour

Additional Services/Fees:

- Finished Transcript \$35.00 per hour
- Weekend or U.S. Holiday Surcharge Base fee + 50%
- Off Hours Surcharge (11:00 PM – 7:00 AM ET) Base Fee + 25%
- Scheduling request within two business days Base Fee + 25%
- Net 45 days payment terms 3% surcharge
- Long-term storage of class transcripts \$50/year
- Word cloud based on all transcripts for a class \$50/word cloud
- Compilation of all class transcripts into a single document with index and glossary \$195/document

6) **CODA Link-CONN, Inc. (Extended to CCPG)**

160 Batterston Dr.
 New Britain, CT 06053
 Contact: Philip Malara
 Phone: (860) 682-4499
 Email: codalinkincct@gmail.com
 Payment Terms: Net 30

Provides: On-Site ASL Interpreting Services

Description of service and all included costs:

- ASL on-site Interpreting Services – 2 Hour Minimum \$85.00/hour
- Travel: if roundtrip for interpreter is more than 40 miles \$.535 per mile
- Teamed interpreting for classes longer than 2 hours in length. 4 hour minimum, 2 per interpreter \$85.00/hour
- Weekend Classes \$90.00/hour
- After hours: if class is after 7:00 pm \$90.00/hour

The rates for interpreting services are based on a two-hour initial fee. Services are billed according to the time that was scheduled (blocked) and confirmed. Any overage is billed at the Unscheduled Rate in 30 minute increments. Blocked time refer to beginning and end time (including breaks, lunch, etc.)

Cancellation/No-Show Policy - The customer is responsible for 100% of fees for the entire amount of time that was scheduled (blocked) and confirmed if cancellation is less than 24-hours prior to an assignment. The customer is responsible for calling CODA Link-CONN, Inc. during regular business hours to cancel all appointments. CODA Link-CONN, Inc. does not accept cancellations from the deaf consumer or interpreter. If the deaf consumer is a “no-show”, the billing party is responsible for 100% of fees for the amount of time that was scheduled (blocked) and confirmed and this includes cancellation by the deaf consumer. The interpreter is required to remain on site for 30 minutes unless other arrangements have been agreed upon by CODA Link-CONN, Inc. and the customer. The interpreter will require a signature on the verification form to confirm they were present as requested. If CODA Link-CONN, Inc. is informed by the customer of the cancellation 24-hours before the assignment, the responsible party will not be billed.

7) **CoSignCT, LLC (Extended to CCPG)**

34 Shelley Road
 Middletown, CT 06457

Contact: Leslie Warren
 Phone: (860) 306-5665
 Email: lawcrdr@gmail.com
 Payment Terms: Net 30

Provides: ASL Interpreting Services

Description of service and all included costs:

- In Person ASL interpreting services all inclusive for interpreters traveling less than 20 miles one-way to the assignment \$115.00/hour
- For any interpreter who resides more than 30 miles from any assignment site, there will be a travel fee of \$55.00/hour of travel time in addition to the stated rate \$55.00/hour
- In such cases where an interpreter is brought in from such a distance that overnight accommodations must be provided, CoSignCT, LLC will bill the customer for such accommodations at cost. These two additional costs will be discussed and authorized prior to the related assignment being filled. Pass through at cost
- A series of assignments, as with a class for an entire semester, or a long term sub need consisting of 20 hours or more guaranteed will qualify the customer for a discounted rate (additional travel charges may still apply). \$100.00/hour

8) JA Interpreting Services, LLC (Extending to CCPG)

PO BOX 720653
 Orlando, FL 37872
 Contact: Julian Ignatowski
 Phone: (203) 502-3787
 Email: jignatowski@trustjais.com
 Payment Terms: 2% 10, Net 30

Provides: On-Site Interpreting services, Closed Captioning services, CART/Live Transcription services, Video Remote Interpreting (VRI) services, C-Print, Typewell

Description of service and all included costs:

Description of service and all included costs:	Price:
On-Site/In-Person Sign Language Interpreter: Day Rate (7am - 7pm EST)	\$92.50/Hour, with a two-hour minimum
On-Site/In-Person Sign Language Interpreter: Evening Rate (7pm - 7am EST)	\$97.50/Hour, with a two-hour minimum
On-Site/In-Person Sign Language Interpreter: Weekend Rate (Friday 7pm - Monday 7am EST)	\$102.50/Hour, with a two-hour minimum
On-Site/In-Person Sign Language Interpreter: Federal or State Observed Holiday	1.5 times the applicable rate
Remote CART/Live Transcription	\$100/Hour, with a two-hour minimum

On-Site CART/Live Transcription	\$150/Hour, with a two-hour minimum
Remote Captioning for Graduation & Special Services	\$130/Hour, with a two-hour minimum
Remote Spanish Captioning	\$156/Hour, with a two-hour minimum
Remote Text Interpreting (C-Print/TypeWell)	\$66.00/Hour, with a two-hour minimum
Closed Captioning Services	(Please see the next tab for breakdown of pricing.)
All Additional Services/Costs:	Price:
Trilingual Interpreting (ASL/Spanish/English)	Additional \$25/Hour on the applicable interpreting rate
Tactile (TASL) Interpreting for your low-visioned and/or Deaf-Blind Students, Faculty Members, Guests, etc.	Additional \$25/Hour on the applicable interpreting rate
Travel Charge: Portal to portal for all interpreters more than 30 miles away from the Campus	Billable at half the applicable interpreting rate, round trip
Mileage Charge: We will charge the standard business IRS issued rate for interpreters that are less than 30 miles away.	Billable at IRS stated rate, round trip
Rush Fee/Short Notice Fee/Same Day/Next Day Service Fee (for less than 25 hours notification)	\$36 Flat Fee per interpreter/per assignment request
Value-Added Offerings:	Price:
ADA & Deaf Culture Consulting Services	\$125/Hour with a two-hour minimum
Video Remote Interpreting (VRI) Services for ASL: Prescheduled (48 Hours or More)*	\$2.36/Minute, with a 20 minute minimum billing time
Video Remote Interpreting (VRI) Services for ASL: On-Demand (Less Than 48 Hours)*	\$3.36/Minute, with a 20 minute minimum billing time
Video Remote Interpreting (VRI) Services for Foreign Spoken Languages: Prescheduled (48 Hours or More)*	\$3.75/Minute, with a 20 minute minimum billing time
Video Remote Interpreting (VRI) Services for Foreign Spoken Languages: On-Demand (Less Than 48 Hours)*	\$4.75/Minute, with a 20 minute minimum billing time

Please note that all VRI calls are subject to a 20 minute minimum. All calls that exceed the first 20 minutes will be billed at the applicable rate on a per minute basis.

In order to provide acceptable VRI calls with your institution you may be required to download certain software applications on designated devices at no cost to your institution.

Please also note that VRI is not the preferred methodology of communication for the Deaf, Hard of Hearing and Deaf-Blind as slowed wi-fi speeds can disrupt the message.

We provide our VRI services with three different media: Skype for Business, FaceTime, and NexTalk VRI Solutions.

All in-person/on-site interpretation services are billable in two-hour minimums and billable in 15 minute increments thereafter.

All in-person/on-site interpretation services are billable for the entire requested time slot or a two-hour minimum (whichever is greater).

Cancellation Policy: The entire requested assignment is billable 100% if the cancellation is less than 48 hours.

Early Dismissal: If the University releases the interpreter prior to the completion end time, the entire requested billable time is still billable at 100%.

Student No-Show: If the student is a no-show and the University is unable to utilize the interpreter in another interpreting capacity, the entire requested billable time is billable at 100%.

Travel & Mileage: The University will only be charged one of these costs per interpreting assignment/per interpreter, never both for the assignment.

All of our rates & services will be extended to all member organizations of the Connecticut Colleges Purchasing Group (CCPG).

All interpreting assignments that are more than 90 minutes in duration, may require a teamed-approach to the assignment which would require a team of two interpreters.

Parking will be provided at no cost to our interpreters. If interpreters are not provided with free/designated parking, we will invoice you for the parking costs incurred.

Additional Details to Pricing Structure and Special Service Offerings:

Real-time Captioning - Verbatim (98% or better)

Remote CART - \$100.00 per hour with two-hour minimum and then billed in 15-minute increments thereafter.

Onsite CART - \$150.00 per hour

Remote Captioning (Graduations) - \$130.00 per hour with one-hour minimum and then billed in 15-minute increments thereafter.

Spanish - \$156.00 per hour with one-hour minimum and then billed in 15-minute increments thereafter.

Real-time Captioning - Meaning-for-Meaning

Remote Text Interpreting (C-Print/TypeWell) - \$66.00 per hour with one-hour minimum and then billed in 30-minute increments thereafter.

Transcripts, setup, training, support are all included in the hourly cost.

Post-Production Services

Transcription Only

- \$2.45 per minute

- 5-minute minimum per video or audio file

- Standard: 2-day turnaround time

- 25-hour or less turnaround time: add \$1.50 per minute

Captioning File Creation (example: .SRT, .SCC, XML)
- \$3.85per minute
- 5-minute minimum per video
- \$75 set-up fee per video
- Standard: 3-day turnaround time
- Rush (25 hours or less): add \$1.50 per minute
- Transcript included
Encoded Captioned Video (Open Captions burned into Video)
- \$4.36 per minute
- 5-minute minimum per video
- \$75 set-up fee per video
- Standard: 3-day turnaround time
- Rush (25 hours or less): add \$1.50 per minute
- Transcript included

9) **Jacquelyn Sessa dba RealTime Captioning (Extended to CCPG)**

430 Prospect Street
Wethersfield, CT 06109
Contact: Jacquelyn Sessa
Phone: (860) 721-0712
Email: realtimcaptioning@outlook.com
Payment Terms: Net 7

Provides: On-Site Interpreting services, Closed Captioning services, CART/Live Transcription services, Video Remote Interpreting (VRI) services, C-Print, Typewell

Description of service and all included costs:

C-Print Services	Educational captioning to bachelors' degree	\$70/hour + mileage
C-Print Services	Educational for Masters' level	\$73/hour + mileage
C-Print Services	School of Medicine	\$75/hour + mileage
C-Print Services	School of Law	\$75/hour + mileage
C-Print Services	School of Social Work	\$75/hour + mileage
C-Print Services	School of Business	\$75/hour + mileage
C-Print Services	Ph.D. Level	\$80/hour + mileage
Mileage is at the then Federal Government Rate		
All Additional Services/Costs:		
1/2 hour set up and 1/2 hour break down of equipment per class- or daily on back to back		Classes at the hourly rates shown above.
1-2 hours preparation time (C-Print) weekly depending on the number of classes		

Value-Added Offerings	
Decreases need for interpreters and CART - for a lower cost overall	
o 2 interpreters (@ \$55/hr. low end of spectrum) = \$110/hr.	Savings of: \$40-30/hour
o 2 interpreters (@ \$130/hr. (high end of spectrum) = \$260/hr.	Savings of: \$190-180/hour
o CART at \$100/hr. (low end of spectrum)	Savings of: \$20-30/hour
o CART at \$200/hr. (high end of spectrum)	Savings of: \$120-130/hour
o Plus other incidental charges CART charges (to be determined)	

Cancellation: Once the semester has begun, there is a charge of 75% of the services paid over the two months prior to the proposed cancellation. If less than two months of service has been provided 100% of the scheduled services for the first two months will be invoiced. Due to the high demand for C-Print across the educational spectrum, if the semester has not begun, there is a 30-day notice of cancellation or the first two months of scheduled services will be invoiced.

If there is a cancellation of a class or a day outside of RealTime’s control (for instance, but not limited to; snow storms, bomb threats, etc.) RealTime requires payment as if the schedule were not interrupted. This would not apply to spring break or normal holiday schedule.

10) Karasch & Associates (extended to CCPG)

1646 West Chester Pike
 West Chester, PA 19382
 Contact: Edward Sarkissian
 Phone: (800) 621-5689 Ext. 114
 Email: esarkissian@karasch.com
 Payment Terms: Net 30

Provides: Remote CART, C-Print, Broadcast captioning, Off-Line, Audio Description

Description of service and all included costs:

Remote C-Print for individual - Standard Curriculum - 8 am to 6 pm	\$59.00 per hour, 1 hour minimum
Remote C-Print for individual - Standard Curriculum - 6 pm to 8 am	\$69.00 per hour, 1 hour minimum
Remote C-Print for individual - Standard Curriculum - weekend	\$69.00 per hour, 1 hour minimum
Remote C-Print for individual - Graduate, Medical, Technical Curriculum - 8 am to 6 pm	\$69.00 per hour, 1 hour minimum
Remote C-Print for individual - Graduate, Medical, Technical Curriculum - 6 pm to 8 am	\$79.00 per hour, 1 hour minimum
Remote C-Print for individual - Graduate, Medical, Technical Curriculum - weekend	\$79.00 per hour, 1 hour minimum
Remote CART for individual - Standard Curriculum 8 am to 6 pm	\$89.00 per hour, 1 hour minimum
Remote CART for individual - Standard Curriculum 6 pm to 8 am	\$99.00 per hour, 1 hour minimum

Remote CART for individual - Standard Curriculum - weekend	\$99.00 per hour, 1 hour minimum
Remote CART for individual - Graduate, Medical, Technical Curriculum 8 am to 6 pm	\$99.00 per hour, 1 hour minimum
Remote CART for individual - Graduate, Medical, Technical Curriculum 6 pm to 8 am	\$109.00 per hour, 1 hour minimum
Remote CART for individual - Graduate, Medical, Technical Curriculum - weekend	\$109.00 per hour, 1 hour minimum
Remote CART for individual online class - Standard Curriculum 8 am to 6 pm	\$89.00 per hour, 1 hour minimum
Remote CART for individual online class - Standard Curriculum 6 pm to 8 am	\$99.00 per hour, 1 hour minimum
Remote CART for individual online class - Standard Curriculum - weekend	\$99.00 per hour, 1 hour minimum
Remote CART for individual online class - Graduate, Medical, Technical Curriculum 8 am to 6 pm	\$99.00 per hour, 1 hour minimum
Remote CART for individual online class - Graduate, Medical, Technical Curriculum 6 pm to 8 am	\$109.00 per hour, 1 hour minimum
Remote CART for individual online class - Graduate, Medical, Technical Curriculum - weekend	\$109.00 per hour, 1 hour minimum
Remote CART for group- Standard Curriculum 8 am to 6 pm	\$124.00 per hour, 1 hour minimum

Remote CART for group - Standard Curriculum 6 pm to 8 am	\$134.00 per hour, 1 hour minimum
Remote CART for group - Standard Curriculum - weekend	\$134.00 per hour, 1 hour minimum
Remote CART for group - Graduate, Medical, Technical Curriculum 8 am to 6 pm	\$134.00 per hour, 1 hour minimum
Remote CART for group - Graduate, Medical, Technical Curriculum 6 pm to 8 am	\$144.00 per hour, 1 hour minimum
Remote CART for group - Graduate, Medical, Technical Curriculum - weekend	\$144.00 per hour, 1 hour minimum
Remote CART for group online class or streaming event- Standard Curriculum 8 am to 6 pm	\$124.00 per hour, 1 hour minimum
Remote CART for group online class or streaming event - Standard Curriculum 6 pm to 8 am	\$134.00 per hour, 1 hour minimum
Remote CART for group online class or streaming event - Standard Curriculum - weekend	\$134.00 per hour, 1 hour minimum
Remote CART for group online class or streaming event - Graduate, Medical, Technical Curriculum 8 am to 6 pm	\$134.00 per hour, 1 hour minimum

Remote CART for group online class or streaming event - Graduate, Medical, Technical Curriculum - 6 pm to 8 am	\$144.00 per hour, 1 hour minimum
Remote CART for group online class or streaming event - Graduate, Medical, Technical Curriculum - weekend	\$144.00 per hour, 1 hour minimum
Remote Sign Language for individual - Standard Curriculum - 8 am to 6 pm	\$79.00 per hour, 1 hour minimum
Remote Sign Language for individual - Standard Curriculum - 6 pm to 8 am	\$89.00 per hour, 1 hour minimum
Remote Sign Language for individual - Standard Curriculum - weekend	\$89.00 per hour, 1 hour minimum
Remote Sign Language for individual - Graduate, Medical, Technical Curriculum - 8 am to 6 pm	\$89.00 per hour, 1 hour minimum
Remote Sign Language for individual - Graduate, Medical, Technical Curriculum - 6 pm to 8 am	\$99.00 per hour, 1 hour minimum
Remote Sign Language for individual - Graduate, Medical, Technical Curriculum - weekend	\$99.00 per hour, 1 hour minimum
Offline Captioning of Pre-Recorded Videos - Lecture Quality	\$2.00 per minute, 15 minute minimum
Offline Captioning of Pre-Recorded Videos - Verbatim Quality	\$3.35 per minute, 15 minute minimum
Transcription - Lecture Quality	\$90.00 per hour, 1 hour minimum
Transcription - Verbatim Quality	\$120.00 per hour, 1 hour minimum

11) Andrea Koolis (extended to CCPG)

154 Lexington Road
Glastonbury, CT 06033
Phone: (860) 633-8235
Cell: (860) 836-6541
Email: jkoolis@cox.net
Payment Terms: Net 30

Provides: On-Site Sign Language Interpreting Services

Description of service and all included costs:

Sign Language Interpreting	\$140.00 per assignment (up to 2 hours)
All assignments over two (2) hour minimum will be billed in 15 minute increments	\$17.50 per 15 minutes

Cancellation: Billed for full booking if cancelled less than 24 hours in advance unless the job is replaced with another.

12) LifeBridge Community Services

475 Clinton Avenue
Bridgeport, CT 06605
Contact: Elizabeth Campbell
Phone: (888) 676-8554
Email: ecampbell@lifebridgect.org
Payment Terms: 2% 15, Net 45

Provides: On-Site Sign Language Interpreting Services

Description of service and all included costs:

- Undergraduate Level/Medical \$75 per hour three hour minimum per assignment/client \$225 first 3 hours
- Graduate Class/Legal \$90 per hour three hour minimum per assignment/client \$270 first 3 hours
- Emergency/Weekend/Holiday \$100 per hour three hour minimum per assignment/client \$300 first 3 hours
- After hours/On call hospitals \$130 per hour three hour minimum per assignment/client \$390 first 3 hours

Emergency rate applies to requests less than 24 business day notice, weekends, holidays or requests made for assignments after 10 pm or before 7 am. All rates are billed in 15 minute increments after the first 3 hours based on the duration of the scheduled request.

Cancellation with less than one business day's notice will be billed for the three hours minimum or duration of the request, whichever is longer.

13) Linda Pelletier, PhD (extended to CCPG)

150 Webster Road
Union, CT 06076
Phone: (860) 841-2749
Email: linpelletier@yahoo.com
Payment Terms: 2% 15, Net 45

Provides: On-Site ASL Sign Language Interpreting Services

Description of service and all included costs:

Hourly rate of \$67.00 per hour with a two hour minimum and billable to the closest half hour.

Travel time is at the same rate of \$67.00 per hour, billable to the closest half hour.

Mileage is charged round trip \$.48 per mile.

All parking fees apply and will be billed accordingly.

Cancellation of assignments is billable if notification is made within two business days (Monday through Friday).

Two week notification is required for any ongoing assignments such as courses or requests that are made for more than 15 weeks.

14) **Mary Geffert**

7 Stonebridge Road
Oxford, CT 06478
Phone: (203) 605-5674
Email: mairs@aol.com
Payment Terms Net 30

Provides: On-Site ASL Sign Language Interpreting Services

Description of service and all included costs:

Hourly rate of \$65.00 per hour with a two hour minimum.

Travel time is billed, portal to portal, at the same time.

Mileage is billed at the CT state rate.

Parking and any additional travel fees will be billed as they are accrued.

Cancellation for one off assignments, cancellation with 48 business hours is required, else UConn is billed for the total time scheduled (less travel time). For semester-long assignments, two weeks' cancellation is required. If classes are dropped mid semester, class time (less travel time) will be billed for the two weeks after cancellation is received.

15) **Nathan Fowler (Extended to CCPG)**

131a Ridge Ave
Cambridge, MA 02140
Phone: (781) 248-2596
Email: fowler.nathan@gmail.com
Payment Terms: Net 30

Provides: Interpretation-English/AMERICAN Sign Language

Description of service and all included costs:

Hourly rate of \$63.00 per hour with a two-hour minimum and billable to the closest half hour.

Travel time will be billed in the "portal-to portal" manner.

Mileage will be billed at the federal reimbursement rate.

Parking will be billed for full reimbursement.

Cancellation of assignments is billable if notification is made within 2 business days.

Two-week notification is required for any ongoing assignments. A bill for two-week severance period that is equivalent to the time we had planned to spend in session and doing prep work.

After that two-week period, there will be a release of all other dates and the Contracting Entity would not be billed for those released dates.

16) **ONE Interpreting (Extended to CCPG)**

PO BOX 1174
American Fork, UT 84003
Contact: Clayton Call
Phone: (877) 469-8377 Ext 101
Email: claytoncall@oneinterpreting.com
Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, CART Remote Captioning, Closed Captioning, Transcriptions

Description of service and all included costs:

ASL On--Site Interpreting Services	\$89/hr (2hr minimum per interpreter)
ASL Video Remote Interpreting Services	\$30/30 minutes per interpreter
CART Remote Cap(oning)	\$30/30 minutes
CART Remote Cap(oning (Cleaned Real(me))	\$45/30 minutes
Closed Captioning	\$2/minute
Closed Captioning (Strict Verba(m))	\$3/minute
Transcriptions	\$2/minute
Transcriptions (Strict Verba(m))	\$3/minute
All Additional Services/Costs:	
Any VRI or CART job request received less than 48 business hours in advance (9am--5pm Mountain Time) will be charged an additional \$10/hr	
Any On--Site request received less than 48 business hours in advance (9am--5pm Mountain Time) will be charged an additional \$20/hr	
All CART transcripts are saved in student's online account	
We will provide laptops for students needing ASL video interpreting services and tablets for students needing CART services	

17) Partners Interpreting (Extended to CCPG)

11 Robert Toner Blvd., Ste 5 # 316
 North Attleboro, MA 02763
 Contact: Roxanne Gauvin
 Phone: (508) 699-1477
 Email: roxanneg@partnersinterpreting.com
 Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, Translation services, CART Remote Captioning, Video Remote Interpreting (VRI)

Description of service and all included costs:

<i>General: M-F 8a-5p</i>	\$98/hr; 2 hr minimum, 30 min increments
<i>Night/Weekend: M-F 5p-8a; Sat, Sun, Holidays and business hours requests under 48 hours notice</i>	\$115/hr; 2 hr minimum, 30 min increments
Travel time for interpreters traveling 1.5 hrs or more one way will be charged RT travel at the general rate of interpreting	
Remote CART	
General Rate	\$115 per hour, 1 hour minimum, 15

	minute increments
Special Rate (Foreign Language) ** Languages available: Czech, Dutch, French, German, Latin, Norwegian, Polish, Portuguese, Spanish, Swedish	\$160 per hour, 1 hour minimum, 15 minute increments
Cprint	
General Rate	\$65 per hour, 1 hour minimum, 30 minute increments
VRI	
ASL	On-Demand \$2.75/min Pre-Scheduled \$2.25/min
Spoken Language	On-Demand \$1.45/min Pre-Scheduled \$1.25/min
Post production captioning	
Transcription only	\$2.25 per minute 5-minute minimum per video or audio file Standard: 2-day turnaround time 24 hour or less turnaround time Rush (6 hour or less): add \$1.00 per minute
Captioning File Creation (Ex. SRT, SCC, XML)	\$3.75 per minute 5-minute minimum per video Standard: 3-day turnaround time Rush (24 hour or less): add \$1.00 per minute Transcript included
Encoded Captioned Video (Open Captions burned in Video)	\$4.30 per minute 5-minute minimum per video Standard: 3-day turnaround time Rush (24 hour or less): add \$1.00 per minute Transcript included
OPI	\$1.15/min all spoken languages
Dedicated schedule coordinator	NO additional costs
Personal account manager	NO additional costs
Secure and confidential online scheduling system	NO additional costs
Customized invoicing	NO additional costs
Travel time, mileage for local interpreters	NO additional costs

18) Julie Pond

173 Russo Avenue, # 704

East Haven, CT 06513

Phone: (203) 257-7994

Email: juliepond72@gmail.com

Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services

Description of service and all included costs:

<i>Performance Consulting and Interpreting Projects</i>
\$65.00 Per hour with a 2 hour Minimum, travel billed Portal to Portal, 48 hour cancellation fee, Prep time, Mileage explained below
Description of service and all included costs
\$65.00 Per hour with a 2 hour Minimum
Travel time billed Portal to Portal at the same hourly rate (\$65)
Mileage billed at State Rate
48 hour Cancellation Policy Less than 48 hour notice will be billed in full
Prep time billed at hourly rate as accrued
Parking and other fees(tolls, etc.) built in as accrued
Times will be billed for 2 weeks after cancellation
Performance Consulting and Interpreting Projects billed as blocks of hours assessed per project approved by UCIS

19) **Sandy Lee, LLC**

21 Bittersweet Lane

Burlington, CT 06013

Contact: Sandra Lee

Phone: (860) 463-2173

Email: lee.sandyj@gmail.com

Payment Terms: Net 30

Provides: ASL Sign Language Interpreting Services

Description of service and all included costs:

<i>Performance Consulting and Interpreting Projects</i>
Description of service and all included costs : Please note current PSA on file UCHCFC1-113694321
Provision of professional sign language interpreting services upon request in the clinical venue.
Assignments are billed at \$65.00/hour with a two (2) hour minimum. Assignments with less than two (2) hours

Notice are billed at \$75.00/hour.

Cancellation within 48 hours will be billed in full.

Valued-Added Offerings: In addition to clinical interpreting, I am experienced in the educational, corporate and Community venues. I have 13 years' experience coordinating interpreting service at the State agency level, as well.

20) **Sarah W. D'Agostino (Extended to CCPG)**

78 Wilshire Road
Vernon, CT 06066
Contact: Sarah W. D'Agostino
Phone: (860) 916-2714
Email: sdagostino823@gmail.com
Payment Terms: Net 30

Provides: American Sign Language interpreting services in a variety of settings

Description of service and all included costs:

Base Rate	\$144.00
Hourly Rate	\$72.00
<u>Details re: terms of service for Contracting Entity (e.g., UConn CSD) please see attached documentation</u>	
Relevant travel portal to portal beginning at Proposors office to assigned service area, such as Storrs campus	
Hourly Rate	\$72.00
<u>Value-Added Offerings</u>	
<u>Available for consultation re: interpreting needs, set up, etc., upon request</u>	Costs to be determined based on need

21) **SignGlasses (Extended to CCPG)**

2696 N. University Avenue
Provo, UT 84604
Contact: Brandon Arthur
Phone: (202) 545-5817
Email: brandon@signglasses.com
Payment Terms: Net 30

Provides: Sign-Language Interpreters and Real Time Writers via a software platform

Description of service and all included costs:

ITEM	DESCRIPTION	PRICING	QUANTITY	SUBTOTAL
PLATFORM IMPLEMENTATION	<ul style="list-style-type: none"> Initial system configuration and set-up. 	\$450	1	(Waived)
SESSION RECORDING	<ul style="list-style-type: none"> Composite lecture and service capture and replay. Sessions are accessible during the duration of the scheduled period. 	\$.25/min	-	-
REMOTE SERVICES	<ul style="list-style-type: none"> Remote sign language interpretation 	\$1.50/min	-	\$1.50/min
	<ul style="list-style-type: none"> Remote CART!Text services 	\$2.67/min	-	\$2.67/min
TRAINING & SUPPORT	<ul style="list-style-type: none"> Administrative staff training (virtual) Student training (virtual) Connectivity review and IT team orientation (virtual) Subscription period product support Smart glasses equipment warranty 	\$1,100	1	(Waived)
EQUIPMENT	<ul style="list-style-type: none"> SignGlasses, Webcam, and Microphone - 1 unit 	\$1,500	-	-

Recording Fees. Session recordings will be billed at a rate of \$25/min. Per-minute recording fees will be waived for sessions where participants utilize SignGlasses remote services.

Service Fees. Remote sign language interpretation services will be billed at \$1.50/min. Remote CART/captioning services will be billed at \$2.67/min.

Minimum Service and Late Cancellation Fees. All sessions are subject to a 60-minute minimum service fee. All sessions are subject to a 24-hour late cancellation policy per scheduled practitioner.

Payment Terms. Invoices will be paid within 30 days from receipt. Invoices paid late are subject to a 5% late payment fee and an interest charge of 1% per month.

Equipment Warranty. SignGlasses offers an exclusive 12-Month warranty against all manufacturers' defects for purchased smart glasses.

22) SignTalk CT, LLC

1663 East 17th St.
Brooklyn, New York 11229
Contact: Leah Schlager
Phone: (718) 382-2024
Email: lschlager@signtalk.com
Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, CART services, Closed Captioning

Description of service and all included costs:

<u>Sign Language Interpreting Services Monday through Friday 7 AM - 5 PM Portal to Portal</u>	
Ongoing Jobs	\$97.83
Per Diem Jobs	\$112.17
<u>Sign Language Interpreting Services Monday through Friday Evenings & Weekends Portal to Portal</u>	
Ongoing Jobs	\$117.40
Per Diem Jobs	\$135.28
<u>Emergency Sign Language Interpreting Services Portal to Portal - Jobs requested within 24 hours or less.</u>	\$145.00
<u>Closed Captioning</u>	\$175.00
<u>CART</u>	\$150.00

In case of student or client no-show, the university will be charged in full for the scheduled date and time. Two hours minimum apply per interpreter to all jobs.

After first year, an inflationary factor of 2.5% will apply.

23) Sorenson Interpretive Services, LLC (Extended to CCPG)

4192 South Riverboat Road
Salt Lake City, UT 84123
Contact: Joshua Pennise
Phone: (866) 787-1359
Email: jpennise@sorenson.com
Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, CART services, Closed Captioning

Description of service and all included costs:

Types of Service		Monday-Friday	Saturday-Sunday
General Assignments: 2 hour minimum plus mileage	7:00AM-6:00PM	\$90/hour	\$100/hour
	6:00PM-Midnight	\$100/hour	\$100/hour
	Midnight-7:00AM	\$110/hour	\$110/hour
Last Minute Requests	Any request received by SCIS with less than 24 hours' notice prior to the event	Additional fee of \$25 per assignment	
Premium Services: Legal	\$20/hour upcharge		
Holiday Rate	1.5x hourly rate		
Cancelation Policy: A minimum of a two (2) business-day notice is required to cancel any assignment of up to two (2) days in length without charge. A minimum of a five (5) business-day notice is required to cancel any assignment three (3) days and longer without charge.			
Compensation for parking and tolls may be charged at SCIS' discretion.			

All Additional Services/Costs:	Interpreter prep time is billed at \$90/hour.
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24) Source Interpreting (ASD) (extended to CCPG)

139 North Main St.

West Hartford, CT 06107

Contact: Jeffrey Bravin

Email: jeff.bravin@asd-1817.org

Payment Terms: Net 15

Provides: CART, C-Print, sign language, oral interpreters

Description of service and all included costs:

Payment Terms	
Source Interpreting shall prepare an invoice detailing services rendered and submit such invoice to the Customer after services have been rendered. Customer shall make payment to the American School for the Deaf/Source Interpreting within 15 days of the invoice date. Customer's late payment or non-payment may result in denial of interpreting services and termination of this agreement by Source Interpreting.	
Description of service and all included costs	Price
ASL Interpreting	
ASL Interpreting - Standard Business Hours (7:00am-5:00pm)	\$95/hour
ASL Interpreting - Legal (7:00am-5:00pm)	\$ 100/hour
ASL Interpreting - Weeknight (5:00pm-10:00pm)	\$ 100/hour
ASL Interpreting - Weeknight (10:00pm-7:00am)	\$ 125/hour
ASL Interpreting - Weekend (any time)	\$ 120/hour
ASL Interpreting - Emergency / Less than 24 Hours Notice	\$ 160/hour
ASL Interpreting - Observed Holidays (Independence Day, Labor Day, Thanksgiving Day, Christmas Day, New Years Day, Martin Luther King Day, Washington's Birthday, Lincoln's Birthday, Good Friday, Memorial Day, Columbus Day, Veterans Day) [Connecticut state holidays]	\$ 180/hour
ASL Interpreting - Parking Expenses	All parking expenses incurred for campus assignments will be billed in full at cost.
ASL Interpreting - Prep Time (Graduate Level content)	Minimum 1 hour per class assignment
ASL Interpreting - Prep Time (Undergraduate Level content)	Minimum 30 minutes per class assignment
ASL Interpreting - Travel Time (for assignments at University of Connecticut campuses only)	\$180 per assignment (negotiable for back-to-back assignments)
ASL Interpreting - Mileage (not charged for assignments at University of Connecticut campuses)	\$0.75 per mile
ASL Interpreting - Cancellation - Over 20 Business Hours from Assignment Start Time	No charge
ASL Interpreting - Cancellation - Within 20 Business Hours of Assignment Start Time	Full charge
All services are a 2 hour minimum per interpreter.	
Services longer than 2 hours will be billed in 15 minute increments after the initial 2 hours.	
Services longer than 90 minutes may require 2 interpreters and will be billed as such.	
Virtual/Remote Interpreting	

Pricing for Virtual Interpreting Services is the same as On-Site Interpreting Services, with the following exceptions: all Virtual Interpreting Services Requests are a 1 hour minimum per Service Provider and Virtual Interpreting Services requests longer than 1 hour will be billed in 15 minute increments after the initial hour.

Virtual Interpreting Services requests longer than 90 minutes may require 2 interpreters and will be billed as such.

No mileage or parking fees will be charged for Virtual Interpreting Services.

CART/C-Print Captioning

Remote CART

Real time conversion of speech in 95%-98% verbatim text for individual viewers. (Word for Word)

Individual	\$90/hour
Group or Large Screen - Real time conversion of speech-to-text for multiple viewers on a large screen(s). Includes webinars and virtual audience meetings. Typically used for ceremonies, conferences, symposiums, etc.	\$140/hour
Live Streaming / Broadcast - Real time conversion of speech-to-text for live streamed, broadcasted events and shows. Captions are displayed as 2 lines of text on the bottom of the screen. Typically used for sporting events, news reports, televised township meetings, school ceremonies, etc. A certified Broadcast Captioner is utilized for broadcast captioning service.	\$146/hour

Remote C-Print or Typewell

Real time conversion of speech into summarized text for individual viewers. (Meaning for Meaning)

Individual, Online or Streaming	\$59/hour
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An additional 15% charge is applicable between 5:00pm and 6:59am, weekends, and state holidays.

All advanced technical or medical classes will be charged at the Group rate.

Captioning Cancellation - At least 2 Business Days' Notice from Service Start Time	No charge
Captioning Cancellation - Less than 2 Business Days' Notice from Service Start Time	Full charge

All captioning services requests are a 1 hour minimum per Service Provider.

Captioning services requests longer than 1 hour will be billed in 30 minute increments after the initial first hour.